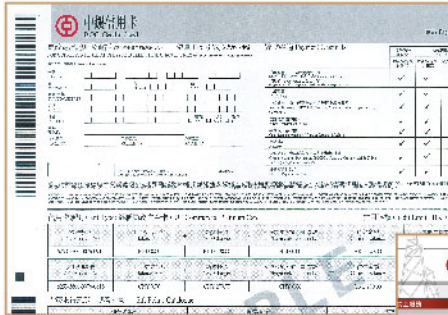


To find out your Year(s) of Cardholding

Starting from 1st May 2011, Cardholders may refer to the 'Year(s) of Cardholding' by:



1 BOC Credit Card monthly statement



2 BOC Credit Card Internet Banking

BOC Platinum Card:
2581 5188

BOC Credit Card:
2853 8828

3 24-hour Customer Service Hotline

Redemption Method

- 1 Login to Internet Banking via www.boci.com.hk, for new customer, please activate the service first.
- 2 Call 24-hour Customer Service Hotline and simply follow a few easy steps to redeem gift(s)/cash coupon(s)/air mileage or to obtain related application form.

Platinum Card Customer Service Hotline: 2581 5188

Select Language >

enter credit card number and telephone number /ID card number >

Self service > Press 3 > 1 > select required service

Customer Service Hotline: 2853 8828

Select Language >

enter credit card number and telephone number /ID card number >

Press 3 > 1 > select required service

- 3 Fax your Gift / Mileage Redemption Form to 2838 9761/2780 0110
- 4 Mail your Gift / Mileage Redemption Form to 7/F Quality Education Tower, 476 Nathan Road, Kowloon, Hong Kong